

Covid-19 update

A message to all our valued customers – 24th June 2020

Following the Prime Minister's announcement, we are delighted to confirm that we will be re-opening our caravan site from Monday 6th July 2020 for touring caravans and motorhomes only. We will remain closed until that point.

Whilst the Government is slowly lifting some COVID-19 restrictions, it is still essential that we look after the welfare of our guests and staff. We have therefore taken the difficult decision that all our facilities will remain closed. This will include all toilets, showers, pot washing, laundry and the children's play area.

As there will be no toilet and showers available we will not be accepting any camping bookings. This will mean that all touring caravans and motorhomes are required to be entirely self-sufficient.

There will be access to water taps and a waste disposal point, but no toilets or showers. If your caravan/motorhome does not have a functioning toilet we will be unable to accept your booking.

The reception will be open but it will be running reduced hours. In addition we are planning to offer a contactless click and collect service for limited essential items.

We will be implementing COVID secure standards in line with best practice guidelines. Further details will be announced shortly.

We are extremely excited to be able to welcome you back to the Beehive and have been working hard behind the scenes to ensure the site is at its best.

We very much look forward to seeing you all soon.

The Beehive Woodland Lakes Team

COVID-19 Caravanning Guidelines

In addition to our existing site rules and regulations we have introduced the following specific Coronavirus rules. These rules have been introduced for your safety and that of our staff. Please ensure you read them and understand your responsibilities. Any person in breach of these rules will be asked to leave the site immediately.

- Any guest with COVID-19 symptoms will not be allowed to attend the site. Please stay at home and follow Government advice on self-isolation.
- Bookings are only being taken for caravans or motorhomes, with functioning toilets.
- All caravans or motorhomes are required to be entirely self-sufficient.
- No bookings will be taken for caravans or motorhomes without a functioning toilet.
- No bookings will be taken for the camping pods or camping guests with tents.
- When you arrive on site, only one person will be allowed to the reception to check-in.
- All guests are to ensure they observe and maintain current social distancing guidelines.
- All guests with children are responsible for supervising them at all times and should follow social distancing guidelines
- All our facilities will remain closed. This will include all toilets, showers, pot washing, laundry and the children's play area.
- Water taps and waste disposal points (please wear protective hand coverings) will be open. Please follow hand washing guidance; whilst we have this available on site, we would ask all guests to bring with them their own supplies of soap and hand sanitiser.
- Strictly no day visitors to guests pitch – this is to help limit the number of people on site.
- Where possible we would ask that any payments be completed by contactless card payment.
- If you feel unwell on-site and believe you may be displaying COVID-19 symptoms please call the site phone number, and let a member of staff know.